SERVICE TYPE - CATEGORIES

Service Request Created by User

Service Type - Category Determined

Illegal Dumping

Bulky Item

Stored Personal Property

Homeless Encampment

Service Request is Routed to Regional Maintenance Division via Email

Service Request is Routed to RAP UHRC REP via Email

Manual Verification: Is Service Type Correct?

NO

Illegal Dumping or Bulky Item

YES

Maintenance Division Handles Clean Up

Service Request Closed / User Notified

YES

Stored Personal Property or Homeless Encampment

Is the Category a Homeless Encampment?

YES

Automatic Email to **RAP UHRC REP** for Authorization

Automatic Email to **LAHSA** for Outreach Services

Automatic Email to **RAP Superintendent of Griffith Region** for 90 Day Clean Up Authorization

Automatic Email to **RAP UHRC REP** to schedules Clean-Up

Park Rangers/ Maintenance Division provided Schedule of Clean-Up

NO

Automatic Email to **RAP UHRC REP** for Authorization and Scheduling

Ranger Displays Pre-Removal Notice and Uploads Photographic Evidence of Notice to Service Request

Ranger ensures access to storage location.

Ranger Uploads Photographs of Site Prior to and After Clean Up

Ranger Displays Post-Removal Notice and Uploads Photographic Evidence of Notice to Service Request

Ranger Enters Additional Documentation Into Service Request